

This operation manual is the English version.

# 熊本県高森町 生活支援お米券



Kumamoto Prefecture Takamori town  
life support rice tickets  
Guide to the application  
Procedures by online



December 2025

Kumamoto Prefecture Takamori Town

# How to Use



- ① This electronic application is intended to be completed using a smartphone or similar device.
- ② After you submit the application, you will receive an email. You need to make sure that you can receive emails from this address. ([autoreply@kintoneapp.com](mailto:autoreply@kintoneapp.com))
- ③ All households as of December 1, 2025, are able to apply.
- ④ The number of rice tickets will be reflected from the month of birth or the month of moving in.
- ⑤ If your household has two or more members, you may submit applications and make purchases several times within a month.
- ⑥ If you have any questions, please contact the Takamori Town Seisakusuisin Section.  
( Contact Information Phone number 0967-62-2913 )



# 1 Register on the Takamori Town official LINE

1-1



1-2



Please scan it  
with the QR code  
reader.

1-1 Long press the LINE icon, and when the 'QR Code Reader' appears, tap it.

1-2 Scan this QR code.

Those who have already registered for the official LINE should go to steps 1-4.



# 1 Register on the Takamori Town official LINE



1-3 Scan the QR code with the QR code reader. A blue URL starting with 'https://' will appear at the top of the screen.

Tap it to view the official LINE account of Takamori Town, Kumamoto Prefecture, then tap the 'Add' button.

1-4 Tap the '生活支援お米券の申込み' button.



## 2 Application for the Rice tickets Distribution Program

2-1

QRコード 8:14 83%

FormBridge

お米券申込

申込日 / date \*

2025-11-18

Be careful when entering the information.

\*せい、めいはひらがなで、「りょう」、「じゅん」のように小文字を用いてご入力ください。  
 \*氏名がローマ字表記の方は、半角大文字のアルファベットでご入力ください。  
 \*せい、めいに半角スペースや全角スペースを入力しないでください。

n.kintoneapp.com

2-2

QRコード

せい / Last name \*

めい / First name \*

生年月日 / Date of birth \*

メールアドレス / email \*

メールアドレス(確認) / Confirming email \*

n.kintoneapp.com

① Please enter capital letters of the alphabet.

② If you have a middle name, please enter your first name immediately after your middle name without a space.

③ The explanation will be provided on the next page.

2-1 When the form opens, please enter your last name.

2-2 Next, enter your first name. Please enter it separately.



**If you have a middle name, please enter your first name immediately after your middle name without a space.**



**If your household has two or more members, you may submit applications and make purchases several times within a month.**

**It is possible to submit the application multiple times starting from 2-1.**





## 2 Application for the Rice tickets Distribution Program

2-3

docomo 76%

世帯主姓(かな) \*

2025年7月 >

Please tap here.

リセット 完了

メールアドレス(確認) \*

f055232e.form.kintoneapp.com

2-4

docomo 76%

世帯主姓(かな) \*

2025年7月 V

③ Please tap here.

② Move it by rotating it upward and downward.

① Rotate it downward.

リセット 完了

メールアドレス(確認) \*

f055232e.form.kintoneapp.com

2-3 When you tap the date field for the head of household, a calendar will open. Tap “2025.”

2-4 Rotate the year downward and then select the birth year of the head of household.

Next, rotate the month up or down to select the birth month.

Tap the “V” mark, and it will change to “>”.



## 2 Application for the Rice tickets Distribution Program

2-5

docomo 76%

世帯主姓(かな) \*

1980年7月

日 月 火 水 木 金 土

世 1 2 3 4 5

6 7 8 9 10 11 12

世 13 14 15 16 17 18 19

20 21 22 23 24 25 26

30 31

① Tap the birth date.

② Tap [完了 (Done)].

メールアドレス(確認)

f055232e.form.kintoneapp.com

2-6

Gmail 100%

世帯主生年月日 \*

メールアドレス \*

メールアドレス(確認) \*

① Enter your email address.

② If all the information is correct, please tap to continue.

回答

f055232e.form.kintoneapp.com

2-5 When the calendar for the head of household's birth date opens, tap the day of birth. After tapping the "Done" button, the birth date of the head of household will appear.

2-6 Enter your email address and tap the "Submit" button.

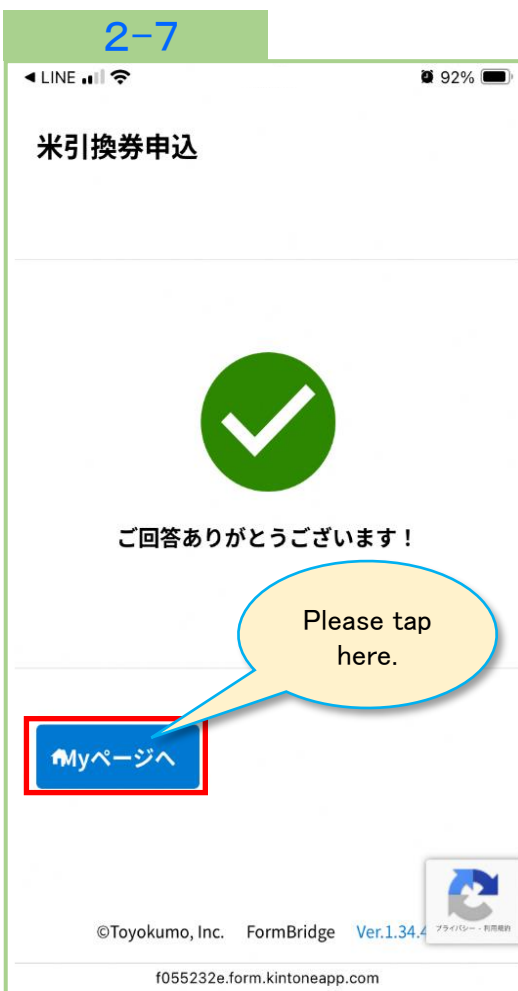
回答

👉 Your email address will be required in the next step.

After tapping the "Submit" button, a message will be sent to the email address you provided.



## 2 Application for the Rice tickets Distribution Program



2-7 Once you've finished answering, tap [My Page].

Myページへ

2-8 Your My Page will open.  
Please tap the PDF file starting with 'report' in the rice voucher section.



Please go to page 10, section 4-1.



If section 2-8 is done, no action is needed for the email on page 9.





## 2 Application for the Rice tickets Distribution Program

2-9

Gmail 100%

世帯主姓(かな) \*

対象の世帯ではありません

世帯主名(かな) \*

対象の世帯ではありません

世帯主生年月日 \*

対象の世帯ではありません

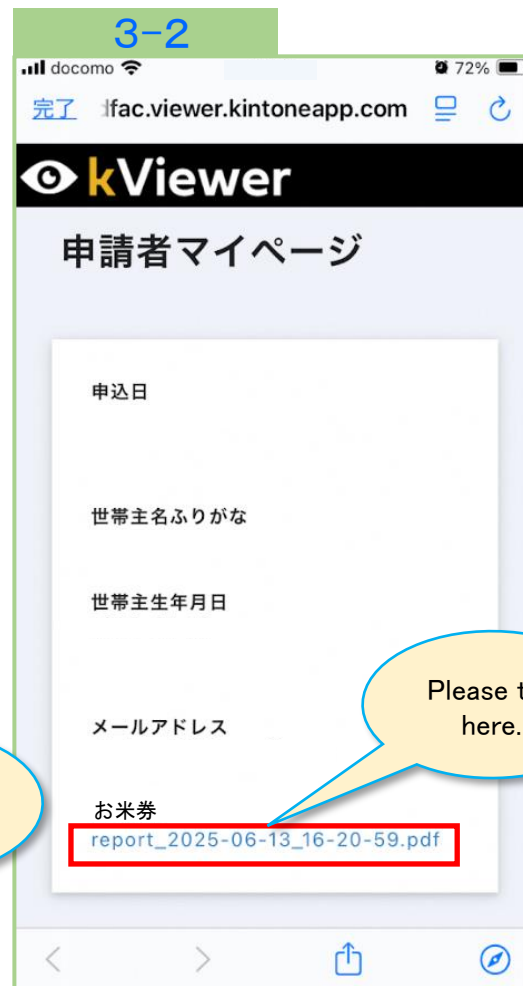
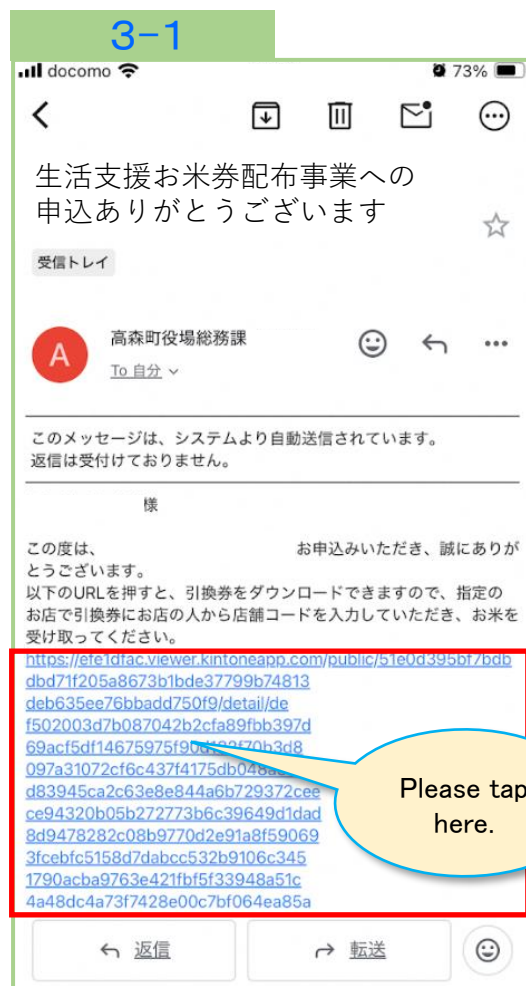
メールアドレス \*

f055232e.form.kintoneapp.com

Ineligible users will get an error.

- 2-9 If a person who is not eligible for this application enters their name and date of birth, the message 'This household is not eligible.' will be displayed.
- Even if the last name or first name is entered in lowercase or uppercase, an error will occur if the person is not eligible.

# 3 Receive emails



3-1 You will receive an email titled 'Thank you for applying for the Life Support Rice Voucher Program.' Please tap the URL that starts with https.

⚠ Set your email to allow messages from 'autoreply@kintoneapp.com'.

3-2 Please tap the PDF file starting with 'report' in the rice voucher section.



# 4 Using the Rice tickets (Assuming store operations)



4-1 When you have the QR code scanned at the store in section 4-1, the screen for 'Voucher Usage Registration' will be displayed.



It is useful to take a screenshot of the voucher screen.

4-2 On the store machine, tap 'Use rice tickets'.

引換券を使用する



# 4 Using the Rice tickets (Assuming store operations)

### 4-3

未使用/利用済

利用日

店舗コード

利用数

残数

1

### 4-4

FormBridge

引換券利用登録

ご回答ありがとうございます！

Myページへ

f055232e.form.kintoneapp.com

① Have the store clerk enter the store code.

② "Enter the number of rice items to purchase (within the remaining quantity).

Please tap here.

4-3 Have the store clerk enter the store code, then tap the 'Submit' button.

4-4 The message 'Thank you for your response' will be displayed. Tap 'My Page'.

Myページへ



## 4 Using the Rice tickets (Assuming store operations)

4-5

docomo 80%

efe1dfac.viewer.kintoneapp.com

世帯番号  
123456

氏名漢字  
【テスト】高森 太郎

氏名かな  
たかもり たろう

生年月日

利用月  
11月

世帯人数  
3

残数  
0

申請方法  
WEB申請

引換券使用  
使用済

使用済みです

'Used' will be displayed.

If it is used, the remaining quantity will be 0.

4-5 If the button at the top right shows 'Used,' the process is complete.



# 5 Applications After the First Time

5-1

docomo 77%

efe1dfac.viewer.kintoneapp.com

**kViewer**

引換券利用登録用

世帯番号  
123456

氏名漢字  
【テスト】高森 太郎

氏名かな  
たかもり たろう

生年月日

利用月  
11月

世帯人数  
3

残数  
1

申請方法  
WEB申請

引換券を使用する

You can apply until the remaining quantity reaches 0.

5-1 If your household has two or more members, you may submit applications and make purchases several times within a month.



In that case, there are three methods.

- ① 2-1 Reapply through the application form.
- ② Return to 2-7 and access through 'My Page'.
- ③ Tap the URL in the section 3-1 email to apply.